



Managed IT Service Provider
Industry



Streamlined client marketing and improved sales visibility with HubSpot integration.

WorkSmart offers managed IT and cybersecurity services to SMBs, focusing on proactive IT strategy and end-user support.

150+
Employees

NAM
Location



What's Trending?



Why HubSpot + digital^{J2}



HubSpot, implemented by digitalJ2, gave WorkSmart the tools to engage existing clients, track opportunities, and drive growth through smarter marketing and sales alignment.

Challenge

Needed a better system to market to existing clients and track sales opportunities.

Solution

Rolled out HubSpot CRM integrated with ConnectWise, including lead scoring, campaign workflows, and custom reporting.

Time on HubSpot

 1 year

Previous Platforms

 MailChimp & ConnectWise CRM

Hubs

 HubSpot CRM

 HubSpot Marketing Hub Pro

 HubSpot Sales Hub Pro

78%

Increased marketing efficiency

63%

Shortened sales cycle

100%

Clearer pipeline reporting